

CORPORATION OF THE TOWNSHIP OF NORTH FRONTENAC
Municipal Performance Measurement Program • 2009 RESULTS

Questions about MPMP results should be addressed to:

Name	Cheryl Robson	Phone	613-479-2231
Title	CAO/Treasurer		
Municipality	Corporation of the Township of North Frontenac		
E-mail	cao@northfrontenac.ca		

1.1 GENERAL GOVERNMENT – EFFICIENCY				
2009	2008	2007	2006	2005
6.6%	4.1%	4.4%	6.1%	3.8%
3.2%*				
<p>Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p>Objective Efficient municipal government.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p> <p>* Calculation includes amortization.</p>				

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Fire Services

2.1 FIRE SERVICES – EFFICIENCY				
2009	2008	2007	2006	2005
\$0.97	\$0.94	\$1.50	\$0.85	\$0.72
\$1.09*				
<p>Efficiency Measure Operating costs for fire services per \$1,000 of assessment.</p> <p>Objective Efficient fire services.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. * Calculation includes amortization.</p>				

Police Services

3.1 POLICE SERVICES – EFFICIENCY				
2009	2008	2007	2006	2005
\$104.18	\$102.04	\$143.98	\$168.93	\$170.37
\$104.18*				
<p>Efficiency Measure Operating costs for police services per person.</p> <p>Objective Efficient police services.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. * Calculation includes amortization.</p>				

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3.2 VIOLENT CRIME RATE					
2009	2008	2007	2006	2005	2004
4.7	6.8	4.7	7.8	5.3	7.6
<p>Effectiveness Measure Violent crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>					
3.3 PROPERTY CRIME RATE					
2009	2008	2007	2006	2005	2004
18.4	26.8	24.2	25.9	19.3	42.7
<p>Effectiveness Measure Property crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>					
3.4 OTHER CRIMINAL CODE CRIMES					
2009	2008				
2.1	3.7				
<p>Effectiveness Measure Other criminal code crimes, excluding traffic, per 1,000 persons.</p> <p>Objective Safe communities.</p>					
3.5 TOTAL CRIME RATE					
2009	2008	2007	2006	2005	2004
25.2	37.3	32.0	41.0	32.7	59.0
<p>Effectiveness Measure Total crime rate per 1,000 persons (Criminal Code offences, excluding traffic).</p> <p>Objective Safe Communities.</p>					

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3.6 YOUTH CRIME RATE					
2009	2008	2007	2006	2005	
0.0	0.0	Not available	31.8	17.4	
<p>Effectiveness Measure Youth crime rate per 1,000 youths.</p> <p>Objective Safe Communities.</p> <hr/> <p>The formula for youth crime was changed in 2005 to include youths who receive pre-charge resolutions such as warnings and cautions.</p>					

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Roads

4.1 PAVED ROADS – EFFICIENCY				
2009	2008	2007	2006	2005
\$1,812.29	\$1,665.08	\$1,233.48	\$1,330.78	\$1,476.86
\$6,719.67*				
<p>Efficiency Measure Operating costs for paved (hard top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of paved roads.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. * Calculation includes amortization.</p>				
4.2 UNPAVED ROADS – EFFICIENCY				
2009	2008	2007	2006	2005
\$1,812.29	\$1,665.09	\$1,261.23	\$1,426.46	\$1,520.19
\$6,719.68*				
<p>Efficiency Measure Operating costs for unpaved (loose top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of unpaved roads.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. * Calculation includes amortization.</p>				
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY				
2009	2008	2007	2006	2005
\$615.10	\$601.94	\$502.34	\$510.23	\$527.42
\$615.10*				
<p>Efficiency Measure Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.</p> <p>Objective Efficient winter maintenance of roads.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. * Calculation includes amortization.</p>				

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4.4 ADEQUACY OF PAVED ROADS					
2009	2008	2007	2006	2005	2004
72.6%	72.6%	72.6%	72.6%	68.2%	61.6%
<p>Effectiveness Measure Percentage of paved lane kilometres where the condition is rated as good to very good.</p> <p>Objective Pavement condition meets municipal objectives.</p>					
4.5 WINTER EVENT RESPONSES					
2009	2008	2007	2006	2005	2004
100.0%	100.0%	100.0%	100.0%	97.4%	94.1%
<p>Effectiveness Measure Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.</p> <p>Objective Appropriate response to winter storm events.</p>					

Solid Waste Management (Garbage)

9.2 GARBAGE DISPOSAL – EFFICIENCY					
2009	2008	2007	2006	2005	
\$67.84	\$88.04	\$73.69	\$59.33	\$46.51	
\$74.12*					
<p>Efficiency Measure Operating costs for garbage disposal per household.</p> <p>Objective Efficient municipal garbage disposal services.</p> <hr/> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p> <p>* Calculation includes amortization.</p>					
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY					
2009	2008	2007	2006	2005	
\$45.20	\$39.78	\$32.05	\$41.43	\$24.55	
\$45.20*					
<p>Efficiency Measure Operating costs for solid waste diversion (recycling) per household.</p> <p>Objective Efficient municipal solid waste diversion (recycling) services.</p> <hr/> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p> <p>* Calculation includes amortization.</p>					
9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS					
2009	2008	2007	2006	2005	2004
3.6	3.6	0.6	1.5	1.2	0.9
<p>Effectiveness Measure Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.</p> <p>Objective Improved garbage collection of garbage and recycled materials.</p>					

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9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES					
2009	2008	2007	2006	2005	2004
7	7	7	7	8	8
<p>Effectiveness Measure Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.</p> <p>Objective Context for solid waste management facility compliance measure.</p>					
9.8 DIVERSION OF RESIDENTIAL SOLID WASTE					
2009	2008	2007	2006	2005	2004
17.4%	13.3%	19.1%	18.7%	58.2%	14.6%
<p>Effectiveness Measure Percentage of residential solid waste diverted for recycling.</p> <p>Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					

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Parks and Recreation

10.1 PARKS – EFFICIENCY				
2009	2008	2007	2006	2005
\$122.76	\$99.57	\$86.40	\$87.13	\$50.96
\$137.45*				
<p>Efficiency Measure Operating costs for parks per person.</p> <p>Objective Efficient operation of parks.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. * Calculation includes amortization.</p>				
10.2 RECREATION PROGRAMS – EFFICIENCY				
2009	2008	2007	2006	2005
\$32.41	\$36.03	\$26.95	\$2.13	\$0.97
\$32.41*				
<p>Efficiency Measure Operating costs for recreation programs per person.</p> <p>Objective Efficient operation of recreation programs.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. This measure is based on total population, not the population participating in recreation programs. * Calculation includes amortization.</p>				
10.3 RECREATION FACILITIES – EFFICIENCY				
2009	2008	2007	2006	2005
\$66.46	\$55.31	\$49.78	\$47.65	\$48.58
\$66.46*				
<p>Efficiency Measure Operating costs for recreation facilities per person.</p> <p>Objective Efficient operation of recreation facilities.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. * Calculation includes amortization.</p>				

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10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) EFFICIENCY				
2009	2008	2007	2006	2005
\$221.63	\$190.91	\$163.13	\$136.91	\$100.51
\$236.32*				
<p>Efficiency Measure Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).</p> <p>Objective Efficient operation of parks, recreation programs and recreation facilities.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.</p> <p>* Calculation includes amortization.</p>				

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Libraries

11.1 LIBRARY COSTS PER PERSON – EFFICIENCY				
2009	2008	2007	2006	2005
\$1.03	\$1.44	\$1.08	\$0.95	\$0.97
\$1.03*				
<p>Efficiency Measure Operating costs for libraries per person.</p> <p>Objective Efficient library services.</p> <hr/> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p> <p>* Calculation includes amortization.</p>				