

CORPORATION OF THE TOWNSHIP OF NORTH FRONTENAC
Municipal Performance Measurement Program • 2008 RESULTS

Questions about MPMP results should be addressed to:

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1.1 GENERAL GOVERNMENT – EFFICIENCY				
2008	2007	2006	2005	
4.1%	4.4%	6.1%	3.8%	
<p>Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p>Objective Efficient municipal government.</p>				
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				

Fire Services

2.1 FIRE SERVICES – EFFICIENCY				
2008	2007	2006	2005	
\$0.94	\$1.50	\$0.85	\$0.72	
<p>Efficiency Measure Operating costs for fire services per \$1,000 of assessment.</p> <p>Objective Efficient fire services.</p> <hr/> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				

Police Services

3.1 POLICE SERVICES – EFFICIENCY				
2008	2007	2006	2005	
\$102.04	\$143.98	\$168.93	\$170.37	
<p>Efficiency Measure Operating costs for police services per person.</p> <p>Objective Efficient police services.</p> <hr/> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				

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3.2 VIOLENT CRIME RATE					
2008	2007	2006	2005	2004	2003
6.8	4.7	7.8	5.3	7.6	5.0

Effectiveness Measure
Violent crime rate per 1,000 persons.

Objective
Safe communities.

3.3 PROPERTY CRIME RATE					
2008	2007	2006	2005	2004	2003
26.8	24.2	25.9	19.3	42.7	43.9

Effectiveness Measure
Property crime rate per 1,000 persons.

Objective
Safe communities.

3.4 OTHER CRIMINAL CODE CRIMES					
2008					
3.7					

Effectiveness Measure
Other criminal code crimes, excluding traffic, per 1,000 persons.

Objective
Safe communities.

3.5 TOTAL CRIME RATE					
2008	2007	2006	2005	2004	2003
37.3	32.0	41.0	32.7	59.0	56.6

Effectiveness Measure
Total crime rate per 1,000 persons (Criminal Code offences, excluding traffic).

Objective
Safe Communities.

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3.6 YOUTH CRIME RATE					
2008	2007	2006	2005		
0.0	Not available	31.8	17.4		
<p>Effectiveness Measure Youth crime rate per 1,000 youths.</p> <p>Objective Safe Communities.</p> <p>The formula for youth crime was changed in 2005 to include youths who receive pre-charge resolutions such as warnings and cautions.</p>					

Roads

4.1 PAVED ROADS – EFFICIENCY				
2008	2007	2006	2005	
\$1,665.08	\$1,233.48	\$1,330.78	\$1,476.86	
<p>Efficiency Measure Operating costs for paved (hard top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of paved roads.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				
4.2 UNPAVED ROADS – EFFICIENCY				
2008	2007	2006	2005	
\$1,665.09	\$1,261.23	\$1,426.46	\$1,520.19	
<p>Efficiency Measure Operating costs for unpaved (loose top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of unpaved roads.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY				
2008	2007	2006	2005	
\$601.94	\$502.34	\$510.23	\$527.42	
<p>Efficiency Measure Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.</p> <p>Objective Efficient winter maintenance of roads.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				

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4.4 ADEQUACY OF PAVED ROADS					
2008	2007	2006	2005	2004	2003
72.6%	72.6%	72.6%	68.2%	61.6%	53.6%
<p>Effectiveness Measure Percentage of paved lane kilometres where the condition is rated as good to very good.</p> <p>Objective Pavement condition meets municipal objectives.</p>					
4.5 WINTER EVENT RESPONSES					
2008	2007	2006	2005	2004	2003
100.0%	100.0%	100.0%	97.4%	94.1%	92.1%
<p>Effectiveness Measure Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.</p> <p>Objective Appropriate response to winter storm events.</p>					

Solid Waste Management (Garbage)

9.2 GARBAGE DISPOSAL – EFFICIENCY					
2008	2007	2006	2005		
\$88.04	\$73.69	\$59.33	\$46.51		
<p>Efficiency Measure Operating costs for garbage disposal per household.</p> <p>Objective Efficient municipal garbage disposal services.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>					
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY					
2008	2007	2006	2005		
\$39.78	\$32.05	\$41.43	\$24.55		
<p>Efficiency Measure Operating costs for solid waste diversion (recycling) per household.</p> <p>Objective Efficient municipal solid waste diversion (recycling) services.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>					
9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS					
2008	2007	2006	2005	2004	2003
3.6	0.6	1.5	1.2	0.9	4.6
<p>Effectiveness Measure Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.</p> <p>Objective Improved garbage collection of garbage and recycled materials.</p>					

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9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES					
2008	2007	2006	2005	2004	2003
7	7	7	8	8	8
<p>Effectiveness Measure Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.</p> <p>Objective Context for solid waste management facility compliance measure.</p>					
9.8 DIVERSION OF RESIDENTIAL SOLID WASTE					
2008	2007	2006	2005	2004	2003
13.3%	19.1%	18.7%	58.2%	14.6%	3.3%
<p>Effectiveness Measure Percentage of residential solid waste diverted for recycling.</p> <p>Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					

Parks and Recreation

10.1 PARKS – EFFICIENCY				
2008	2007	2006	2005	
\$99.57	\$86.40	\$87.13	\$50.96	
<p>Efficiency Measure Operating costs for parks per person.</p> <p>Objective Efficient operation of parks.</p>				
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				
10.2 RECREATION PROGRAMS – EFFICIENCY				
2008	2007	2006	2005	
\$36.03	\$26.95	\$2.13	\$0.97	
<p>Efficiency Measure Operating costs for recreation programs per person.</p> <p>Objective Efficient operation of recreation programs.</p>				
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. This measure is based on total population, not the population participating in recreation programs.</p>				
10.3 RECREATION FACILITIES – EFFICIENCY				
2008	2007	2006	2005	
\$55.31	\$49.78	\$47.65	\$48.58	
<p>Efficiency Measure Operating costs for recreation facilities per person.</p> <p>Objective Efficient operation of recreation facilities.</p>				
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				

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10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) EFFICIENCY					
2008	2007	2006	2005		
\$190.91	\$163.13	\$136.91	\$100.51		
<p>Efficiency Measure Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).</p> <p>Objective Efficient operation of parks, recreation programs and recreation facilities.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.</p>					

Libraries

11.1 LIBRARY COSTS PER PERSON – EFFICIENCY				
2008	2007	2006	2005	
\$1.44	\$1.08	\$0.95	\$0.97	
<p>Efficiency Measure Operating costs for libraries per person.</p> <p>Objective Efficient library services.</p>				
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				