

CORPORATION OF THE TOWNSHIP OF NORTH FRONTENAC
Municipal Performance Measurement Program • 2007 RESULTS

Questions about MPMP results should be addressed to:

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1.1 GENERAL GOVERNMENT – EFFICIENCY				
	2007	2006	2005	
	4.4%	6.1%	3.8%	
<p>Efficiency Measure Operating costs for governance and corporate management as a percentage of total municipal operating costs.</p> <p>Objective Efficient municipal government.</p>				
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				

Fire Services

2.1 FIRE SERVICES – EFFICIENCY				
	2007	2006	2005	
	\$1.50	\$0.85	\$0.72	
<p>Efficiency Measure Operating costs for fire services per \$1,000 of assessment.</p> <p>Objective Efficient fire services.</p> <hr/> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				

Police Services

3.1 POLICE SERVICES – EFFICIENCY				
	2007	2006	2005	
	\$143.98	\$168.93	\$170.37	
<p>Efficiency Measure Operating costs for police services per person.</p> <p>Objective Efficient police services.</p> <hr/> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				

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3.2 VIOLENT CRIME RATE					
	2007	2006	2005	2004	2003
	4.7	7.8	5.3	7.6	5.0
<p>Effectiveness Measure Violent crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>					
3.3 PROPERTY CRIME RATE					
	2007	2006	2005	2004	2003
	24.2	25.9	19.3	42.7	43.9
<p>Effectiveness Measure Property crime rate per 1,000 persons.</p> <p>Objective Safe communities.</p>					
3.4 TOTAL CRIME RATE					
	2007	2006	2005	2004	2003
	32.0	41.0	32.7	59.0	56.6
<p>Effectiveness Measure Total crime rate per 1,000 persons (Criminal Code offences, excluding traffic).</p> <p>Objective Safe Communities.</p>					
3.5 YOUTH CRIME RATE					
	2007	2006	2005		
	Not available	31.8	17.4		
<p>Effectiveness Measure Youth crime rate per 1,000 youths.</p> <p>Objective Safe Communities.</p> <p>The formula for youth crime was changed in 2005 to include youths who receive pre-charge resolutions such as warnings and cautions.</p>					

Roads

4.1 PAVED ROADS – EFFICIENCY				
	2007	2006	2005	
	\$1,233.48	\$1,330.78	\$1,476.86	
<p>Efficiency Measure Operating costs for paved (hard top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of paved roads.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				
4.2 UNPAVED ROADS – EFFICIENCY				
	2007	2006	2005	
	\$1,261.23	\$1,426.46	\$1,520.19	
<p>Efficiency Measure Operating costs for unpaved (loose top) roads per lane kilometre.</p> <p>Objective Efficient maintenance of unpaved roads.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY				
	2007	2006	2005	
	\$502.34	\$510.23	\$527.42	
<p>Efficiency Measure Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.</p> <p>Objective Efficient winter maintenance of roads.</p> <p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				

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4.4 ADEQUACY OF PAVED ROADS					
	2007	2006	2005	2004	2003
	72.6%	72.6%	68.2%	61.6%	53.6%
<p>Effectiveness Measure Percentage of paved lane kilometres where the condition is rated as good to very good.</p> <p>Objective Pavement condition meets municipal objectives.</p>					
4.5 WINTER EVENT RESPONSES					
	2007	2006	2005	2004	2003
	100.0%	100.0%	97.4%	94.1%	92.1%
<p>Effectiveness Measure Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.</p> <p>Objective Appropriate response to winter storm events.</p>					

Solid Waste Management (Garbage)

9.2 GARBAGE DISPOSAL – EFFICIENCY					
	2007	2006	2005		
	\$73.69	\$59.33	\$46.51		
<p>Efficiency Measure Operating costs for garbage disposal per household.</p> <p>Objective Efficient municipal garbage disposal services.</p>					
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.					
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY					
	2007	2006	2005		
	\$32.05	\$41.43	\$24.55		
<p>Efficiency Measure Operating costs for solid waste diversion (recycling) per household.</p> <p>Objective Efficient municipal solid waste diversion (recycling) services.</p>					
Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.					
9.5 COMPLAINTS — COLLECTION OF GARBAGE AND RECYCLED MATERIALS					
	2007	2006	2005	2004	2003
	0.6	1.5	1.2	0.9	4.6
<p>Effectiveness Measure Number of complaints received in a year concerning the collection of garbage and recycled materials per 1,000 households.</p> <p>Objective Improved garbage collection of garbage and recycled materials.</p>					

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9.6 NUMBER OF MUNICIPAL SOLID WASTE MANAGEMENT FACILITIES					
	2007	2006	2005	2004	2003
	7	7	8	8	8
<p>Effectiveness Measure Total number of solid waste management facilities owned by municipality with a Ministry of Environment Certificate of Approval.</p> <p>Objective Context for solid waste management facility compliance measure.</p>					
9.8 DIVERSION OF RESIDENTIAL SOLID WASTE					
	2007	2006	2005	2004	2003
	19.1%	18.7%	58.2%	14.6%	3.3%
<p>Effectiveness Measure Percentage of residential solid waste diverted for recycling.</p> <p>Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					

Parks and Recreation

10.1 PARKS – EFFICIENCY				
	2007	2006	2005	
	\$86.40	\$87.13	\$50.96	
<p>Efficiency Measure Operating costs for parks per person.</p> <p>Objective Efficient operation of parks.</p>				
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				
10.2 RECREATION PROGRAMS – EFFICIENCY				
	2007	2006	2005	
	\$26.95	\$2.13	\$0.97	
<p>Efficiency Measure Operating costs for recreation programs per person.</p> <p>Objective Efficient operation of recreation programs.</p>				
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. This measure is based on total population, not the population participating in recreation programs.</p>				
10.3 RECREATION FACILITIES – EFFICIENCY				
	2007	2006	2005	
	\$49.78	\$47.65	\$48.58	
<p>Efficiency Measure Operating costs for recreation facilities per person.</p> <p>Objective Efficient operation of recreation facilities.</p>				
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				

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10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) EFFICIENCY					
	2007	2006	2005		
	\$163.13	\$136.91	\$100.51		
<p>Efficiency Measure Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).</p> <p>Objective Efficient operation of parks, recreation programs and recreation facilities.</p>					
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs. This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.</p>					

Libraries

11.1 LIBRARY COSTS PER PERSON – EFFICIENCY				
	2007	2006	2005	
	\$1.08	\$0.95	\$0.97	
<p>Efficiency Measure Operating costs for libraries per person.</p> <p>Objective Efficient library services.</p>				
<p>Formulas for all efficiency measures were changed in 2005 to improve the definition of operating costs.</p>				